

Frequently Asked Questions: Sips & Stingrays

Will dinner be provided during this overnight program?

Dinner will **not** be provided. However, there will be an evening snacks distributed at each drink station. A light breakfast with coffee will be served the next morning. Please leave outside food and drinks at home, they will not be allowed in the buildings. If you need to alert the Education Department of any allergies, contact (423-785-4072) or (sbrim@tnaqua.org).

Can I bring my handheld device?

Please leave all handheld devices at home, including tablets and Nintendo Switches. Sleep in the Deep will be an evening filled with fun for all ages, we promise such devices are not needed.

Is there an age requirement for Sleep in the Deep?

All guests must be at least 25 years of age. Please note that any person under the age of 25 will not be permitted into the program.

My group is no longer able to attend, what are our options?

Cancellations made more than 14 days prior to the program will receive a full refund. Rescheduling requests made less than 14 days prior to the program start date will incur a 10% rescheduling fee. Refunds will not be issued for no shows. Cancellations and rescheduling can be done via phone at (423-785-4072) or email (sbrim@tnaqua.org).

How many drinks will I be permitted during the program?

The evening portion of the program will allow for up to two (2) drinking opportunities. In the morning, one (1) mimosa will be offered during Breakfast. To receive an alcoholic drink, you must turn in a drink ticket.

What if I don't use all my drink "tickets"?

Any drink tickets that are unused or unwanted must be turned back in to an Aquarium staff member. Drink tickets may not be shared or transferred between guests.

What should I do in the case of an emergency?

The Aquarium emergency phones numbers for after hours are (423-785-4032), until midnight, and (423-785-4023), after midnight. Cell phones will work in most areas' buildings.

What if one of my group members has an allergy?

The Sleep in the Deep staff will adhere to the allergies listed in your registration form. If you would like to notify us of any other allergies, please contact us via phone at (423-785-4072) or email (sbrim@tnaqua.org)

Where will we be sleeping?

Guests will be sleeping on a carpeted surface in one of our Aquarium buildings. Please bring sleeping bags. If guests need something softer, a foam pad or self-inflating, twin-sized air mattress will suffice. The sleeping areas are kept at a cooler temperature to assist with animal health so please plan accordingly.

What should I bring?

Bring just what you need for the overnight; it will make hauling gear around much easier and give you more room for the actual sleepover. A list of permitted and forbidden items is listed above. For additional questions, please call (423-785-4072) or email (sbrim@tnaqua.org).

When should I complete the overnight surveys?

We ask that each family takes the time to fill out **two** *Animal Care* surveys: the first prior to your Sleep in the Deep, the second within 2 weeks of completing your Sleep in the Deep. We also ask that each family submits one *Experience* survey following your Sleep in the Deep.