

## **Frequently Asked Questions:**

### **Will dinner be provided during this overnight program?**

Dinner will **not** be provided. However, there will be an evening snack. A light breakfast with coffee will be served the next morning. Please leave outside food and drinks at home, they will not be allowed in the buildings. If you need to alert the Education Department of any allergies, contact (423-785-4072) or ([sbrim@tnaqua.org](mailto:sbrim@tnaqua.org)).

### **Can I bring my handheld device?**

Please leave all handheld devices at home, including tablets and Nintendo Switches. Sleep in the Deep will be an evening filled with fun for all ages, we promise such devices are not needed.

### **Is there an age requirement for Sleep in the Deep?**

All guests must be at least 6 years of age, with a minimum of one adult (18+) per 10 children.

### **My group is no longer able to attend, what are our options?**

Cancellations made more than 14 days prior to the program will receive a full refund. Rescheduling requests made less than 14 days prior to the program start date will incur a 10% rescheduling fee. Refunds will not be issued for no shows. Cancellations and rescheduling can be done via phone at (423-785-4072) or email ([sbrim@tnaqua.org](mailto:sbrim@tnaqua.org)).

### **Will my group be the only guests in the Aquarium?**

If your group is fewer than 40 people, there is a possibility that your Sleep in the Deep is not exclusive. Another group may share the same sleeping area, but we will try to keep groups as separate as possible.

### **What should I do in the case of an emergency?**

The Aquarium emergency phones numbers for after hours are (423-785-4032), until midnight, and (423-785-4023), after midnight. Cell phones will work in most areas' buildings.

### **What if one of my group members has an allergy?**

The Sleep in the Deep staff will adhere to the allergies listed in your registration form. If you would like to notify us of any other allergies, please contact us via phone at (423-785-4072) or email ([sbrim@tnaqua.org](mailto:sbrim@tnaqua.org))

### **Where will we be sleeping?**

Guests will be sleeping on a carpeted surface in one of our Aquarium buildings. Please bring sleeping bags. If guests need something softer, a foam pad or self-inflating, twin-sized air mattress will suffice. The sleeping areas are kept at a cooler temperature to assist with animal health so please plan accordingly.

### **What should I bring?**

Bring just what you need for the overnight; it will make hauling gear around much easier and give you more room for the actual sleepover. A list of permitted and forbidden items are listed above. For additional questions, please call (423-785-4072) or email ([sbrim@tnaqua.org](mailto:sbrim@tnaqua.org)).