

Drop Off and Pick Up

Drop off will be from 9:00 – 9:15 am

Pick up will be from 4:00 – 4:15 pm

Please understand that the first day of camp may take us a little longer as we pass out camper cards. Once you have received your camper card, please place it on the passenger side of your dashboard. If possible, please leave your window down for the duration of drop off and pick up. This will help with our communication. We thank you for your patience!

- Our car line will begin in the Ross Landing Parking lot leading out onto Power Alley. Please feel free to join the line within the parking lot. Our goal is to avoid blocking any major roadways. Please be courteous to other guests who may be trying to park or leave from the Ross Landing Parking lot as our line begins to grow.
- As we start to move, please turn right onto Power Alley from the Ross Landing Parking lot and prepare to stop at the check in point on Power Alley. An Aquarium staff member will gather information from you and assign you a specific spot.
- Once information is gathered about the camper you are picking up our staff will direct you to our Waiting Zone along W. Aquarium Way (the north side of the IMAX Theater.)
- When instructed pull forward from the Waiting Zone to the Pickup Spot that you have been assigned to. Be mindful of the intersection and traffic. Please do not pull forward until staff directs you to your assigned spot. Stopping early and inching forward may lead to confusion about which camper belongs with you.
- Aquarium staff or a volunteer will help your camper exit the car at drop off or bring your camper to the car at pick up. Please do not exit your car. **All campers will be loading and unloading from the passenger side of the car for safety.**
- After you have dropped off or picked up your camper, please follow the car in front of you to exit the line. Be mindful that we cannot control the intersection so please watch for oncoming and rear traffic.
- If your camper has left something behind or if you are running late, please call our camp phone 423-356-1276 for assistance. **We may not be able to answer the phone during drop off or pick up times as we focus on incoming/outgoing campers. So please leave a message and we will return your call as soon as we can.** Or you can email any concerns to summercamp@tnaqua.org.

MAP LEGEND

→ Traffic Direction

STOP Car Check In

Car Drop off & Pick up Spot

TENNESSEE AQUARIUM

CAMP DROP OFF & PICK UP

